

AQUIAS Water Treatment Systems **12 YEAR WARRANTY**

Aquias LLC warrants all new water treatment equipment to be free of defects in materials and workmanship for 12 years from the date of purchase as follows:

Mineral Tank: The entire mineral tank is warranted for 12 years from manufacture defect. It will be repaired or replaced as needed due to rupture or leakage that makes the mineral tank unusable.

Salt Tank: The entire salt tank is warranted for 12 years from manufacture defect. It will be repaired or replaced as needed due to rupture or leakage.

Control Valve: The entire control valve is warranted for 12 years from manufacture defect. It will be repaired or replaced as needed.

Electrical Parts: All electrical parts of the system are warranted for 12 years. This warranty will also cover electrical damage due to a surge or lightning strike. Electrical parts will be repaired or replaced as needed.

Ultraviolet Disinfection Systems: All UV Disinfection Systems are warranted from manufacture defect for 12 years. They will be repaired or replaced as needed.

Drinking Water Systems: All drinking water system are warranted from manufacture defect for 12 years. They will be repaired or replaced as needed.

All Other Components: All other components of the system not listed here, excluding consumable filters and parts, are warranted for 12 years from manufacture defect.

Consumable Goods: The internal filters for all water softeners, water conditioners, well water filters, and no salt systems are consumable goods that need to be changed periodically. The filters for all drinking water systems and the UV light bulbs for all UV disinfection systems are also consumable goods that need to be replaced at regular intervals. The main seals and pistons in our HD valves are consumable goods that require routine replacement. These consumable goods will have an additional cost and must be replaced during routine service intervals to maintain this warranty. There will also be a service charge for normal service calls for routine maintenance.

Transferable 12-Year Warranty: Should a property owner sell his or her property, this 12-year warranty is transferable to the new property owners. The original property owner will need to contact us with updated contact information for the new owners. If you move and would prefer to take the system with you, you must contact us to properly move and install the equipment to a new location.

Authorized Service: All service and maintenance must be provided by an Authorized Aquias Service Technician. Repairs or service made by unauthorized technicians will void this warranty.

Damage Not Covered by This Warranty: This warranty will cover surge related electrical damage from a surge or lightning strike to your property. This warranty will not apply to any system which has been damaged by accident, fire, flood, acts of God, abuse, neglect, freezing, misuse, or alteration.

Our Commitment to Excellent Customer Service: It is our priority to take care of our customers and ensure our water treatment systems always work as promised. If our water treatment system malfunctions between normal service intervals due to a manufacture defect or surge related issue, there will be no additional part or labor cost to you to repair the system. Although we always try our best to protect our systems, unforeseen damage due to acts of God can happen. If your system is damaged due to unforeseen circumstances not covered by this warranty, we will work with you to efficiently repair or replace any damaged equipment.